

Situation Management

Pure & Simple



SYSTEMATICALLY PLAN FOR SUSTAINABLE & MEASURABLE PERFORMANCE IMPROVEMENT

OUTCOMES

In this Situation Management workshop, participants will learn how to:

- Increase the productivity and effectiveness of teams.
- Be better at managing complex issues.
- Continuously improve all areas of work.
- Have a common language for decision making and problem solving.

Situation Management is an essential skill that dramatically enhance an individual's ability to deliver sustainable and measurable performance improvement.

THE NEED FOR SITUATION MANAGEMENT

Information explosion, proliferation of choice, communication technologies, team-based structures, and increased business velocity bring new challenges that demand appropriated responses. Our Situation Management program combines 4 modules to help participants learn the necessary skills for managing work situations effectively.

1. Creative Thinking

Going beyond conventional approaches, this module offers novel solutions and help make the leap to innovation. Participants learn to apply creativity that generates innovative ideas.

What You Learn

- Unlock blocks of creativity.
- Generate new ideas creatively.
- Assess new ideas logically .
- Implement new ideas successfully.

2. Systematic Decision Making

Hundreds of decisions, large and small, are made by people throughout your organization everyday. The organization needs to have a visible, rational, and repeatable approach to making decisions. Our process transfers to your people common frameworks or logic paths into which information can be channeled and evaluated in an objective manner.

What You Learn

- Identify decision-making objectives.
- Formulate selection criteria.
- Screen and compare alternatives.
- Evaluate decision risks.
- Make the best-balanced choice.

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3. Systematic Problem Solving

The ability to effectively identify, analyze, and solve problems is a basic skill required of all employees. Very often in organizations, it is not that people cannot solve problems. They can. It is more a question of how long it takes and how much resources are used to solve these problems.

What You Learn

- Identify when there is a problem.
- Describe clearly what the problem is.
- Analyze available information to detect similarities or differences.
- Test possible causes to identify actual root cause.
- Recommend appropriate action to address root cause.
- Improve their discipline in problem solving and analysis.

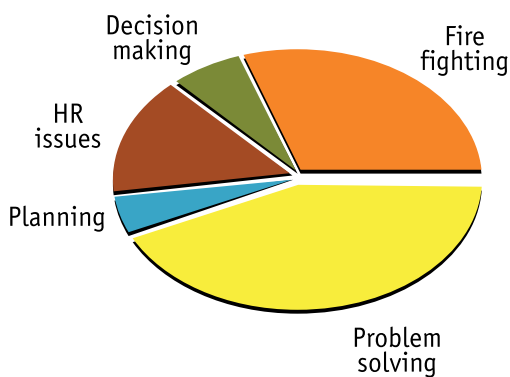
4. Potential Problem Analysis

Very often people in organizations are so caught-up in their present urgencies that they fail to take into consideration the impact of future outcomes and implications. Obviously all organizations want the future to be successful. As we all know prevention is better than cure.

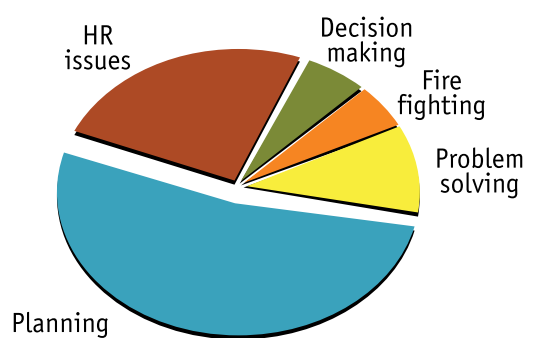
What You Learn

- Identify steps that are critical in ensuring success.
- Identify high risks areas.
- Formulate preventive actions.
- Formulate contingent actions.
- How to modify plans.

How Do Your People Spend Their Time Today?



How Would You Like Them To Spend Their Time?



The organization that excels at managing situations spend a far larger of time and energy thinking about the future and planning for the next success.

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PROGRAM SCHEDULE

Day 1

8:00 a.m. - 8:30 a.m.
8:30 a.m. - 12:00 p.m.

Registration
Introduction
Creative Process

- Preparation
- Generation
- Consolidation
- Verification
- Modified Plan

1:00 p.m. - 5:30 p.m.

Decision Analysis

- Decision Objective
- Selection Criteria
- Compare Alternatives
- Risk Evaluation
- Best Balanced Choice

Day 2

8:30 a.m. - 12:00 p.m.

Problem Analysis

- Identification
- Description
- Analysis
- Hypotheses
- Testing
- Action

1:00 p.m. - 5:30 p.m.

Potential Problem Analysis

- Success Statement
- Plan
- High Risk Area
- Prevention
- Protection
- Modified Plan

Coffee Breaks: 10:15 - 10:30 a.m. and 3:00 - 3:15 p.m.

Lunch Break: 12:00 - 1:00 p.m.

For more information, contact

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